

▶▶ IT SUPPORT

Learn valuable skills, like how to:

- Install, navigate and manage Operating Systems, laptops, portables, and printers
- Assemble and troubleshoot computer hardware
- Prepare and test network devices
- Earn **CompTIA A+ and Network+ certifications!**

Length of Class:

15 weeks
Monday through Friday
9AM to 4PM

Gain a career in occupations like:

- Computer Support Specialist
- IT Helpdesk Technician
- Network or Field Technician

\$38,040

Annual starting wage*

Professional coaches will help you:

- ⇒ Prepare for interviews
- ⇒ Access an employer network of over 200+ companies
- ⇒ Learn how to advance within the IT industry

To enroll in this training, you must meet both the Basic Requirements for Families Forward, and meet all the requirements for IT Support.

Requirements to Enroll in IT Support:

- You have a HS Diploma or equivalent.
- You can pass a basic academic assessment test.
- You can pass an interview.
- You have interest and passion for technology (But no prior IT experience needed!)

If you do not meet the requirements for this Career Track, we can help you find a different track!

Learn More: Call **347-381-6800** or visit ffnewyork.mdrc.org to get directions on how to apply.

*Based on data from the NYC Labor Market Information Service, October 2016. Actual employer starting wages may be different.